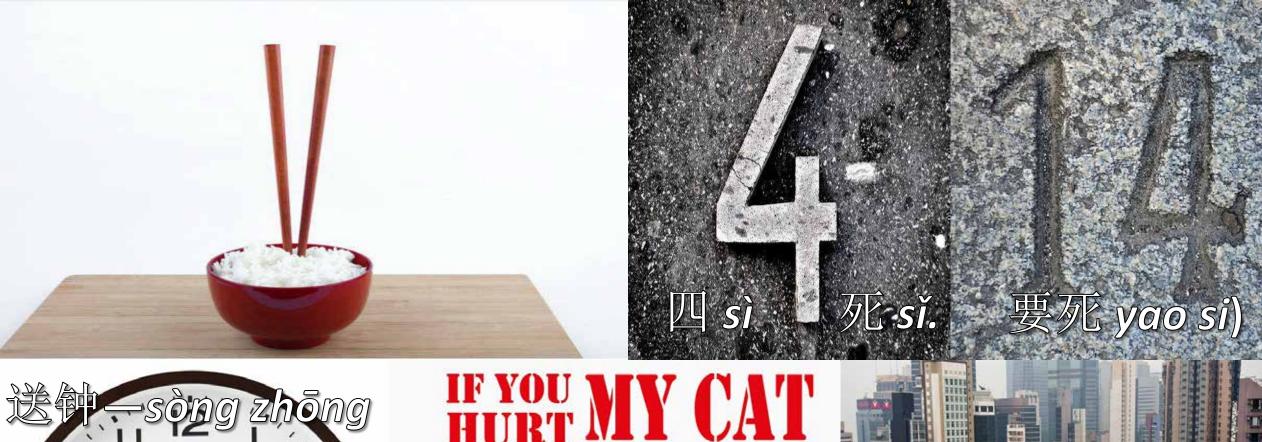




Intensive Care Nurses' Lived Experience of Supporting End-of-life Care in the Adult Intensive Care Unit in Hong Kong: A Descriptive Phenomenological Study



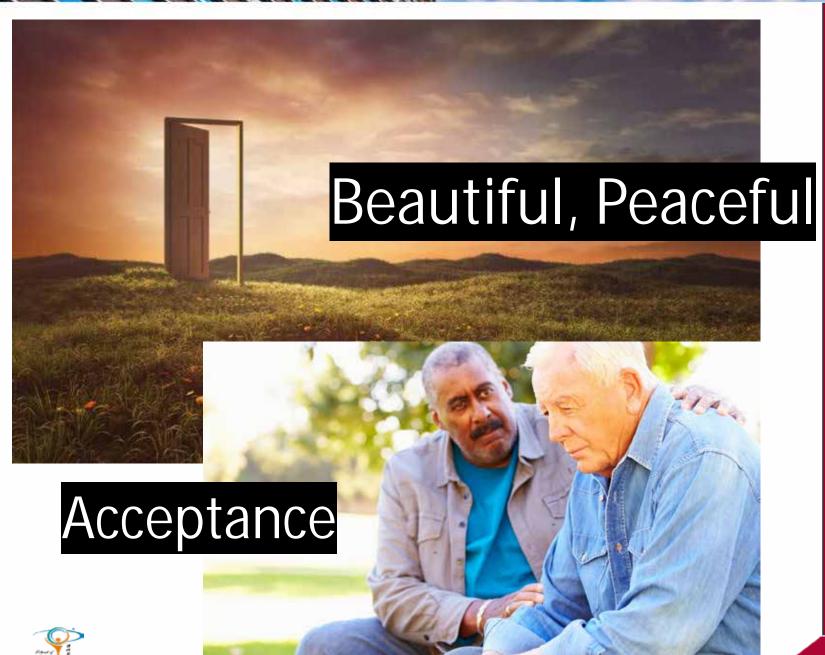




I CAN MAKE **YOUR DEATH LOOK LIKE AN ACCIDENT**







What does end-of-life mean to you





'Protect' loved one

Filial Piety

noun [fill-ee-ul pi-eh-ty]

The virtue and primary duty of respect, obedience, and care for one's parents and elderly family members.



End-of-life In Chinese Culture







'There is relatively NO strong culture of making end-of-life care (EOLC) in Asia compared with western countries'





EOLC in Hong Kong (HK) Public Hospital

First palliative care service in HK was pioneered

1982

2010

Palliative programs systematically made available

Service coverage palliative setting, acute medical, ED

Now





The Study

Aim:

To explore and better understand HK ICU nurses' lived experience supporting EOLC in the adult ICU.

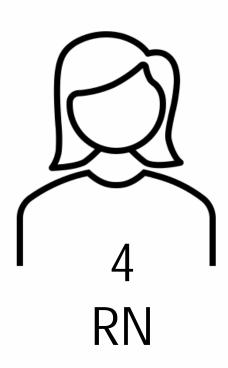
Design:

Draw upon the key principles of Husserl's descriptive phenomenology





Findings – Background Information

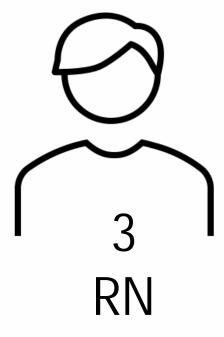


Education level:

- Degree: 3
- Master: 4

Years of working:

- 1-2: 4
- 2-3: 2
- > 7: 1







Findings – Themes Identified

Not Wanting the Patient to Suffer

Caring for the Family

ICU nurses' lived experience in supporting EOLC

Feeling like a Passive Bystander

The Reality of EOL





Findings – Themes Identified 'Not Wanting the Patient to Suffer'

- Communication with patient
- Promote comfort for patient





Findings – Themes Identified 'Not Wanting the Patient to Suffer'

Promote comfort for patient

"Minimize blood taking as the patient is very weak." (Participant 2)

"We will [try] <u>avoid physical restrain</u> as [much] possible." (Participant 3)





Findings – Themes Identified 'Not Wanting the Patient to Suffer'

Promote comfort for patient

"However, when looking after end-of-life cases, we will focus more on maintaining pain score to zero. It is different in the goal of care." (Participant 3)





- Communication with family
- Family psychological support





Communication with family:

"Therefore, we always <u>communicate</u> with family... For end-of-life cases will even more <u>frequent</u>. Meanwhile, nurses will phone contact family daily to update patient's status." (Participant 1)





Communication with family:

"We will <u>look for</u> someone who is <u>easier</u> to <u>communicate</u> with...[those not] easily driven by their emotion, they may <u>misunderstand</u>... Eventually cannot reach a comprise of the treatment plan." (Participant 4)





• Family psychological support: "We will use gauze to cover patient's eyes to make relative feel better." (Participant 4)





Family psychological support:

"I will <u>sit by her side</u> and <u>hold hands</u> when having a conversation... give her some <u>encouragement to do something</u> for the patient." (Participant 6)





Findings – Themes Identified 'Feeling like a Passive Bystander'

- Medical dominance
- Passive nurse role
- Task orientated
- Lack of autonomy
- Nurse mixed emotion
- Ways to deal with emotion





- ICU goal of care
- Lack of manpower
- Heavy workload
- Lack of training
- Lack of standard guideline
- Usual practice





- EOLC define
- ICU environment
- Patient short length of stay
- Less attention for EOL patients





• EOLC define:

"But I think end-of-life care doesn't mean at the moment of handling a dead body. It is a whole process." (Participant 6)





BUT....

EOLC define: Wait to be informed of EOLC

"I think supporting means, we will provide nursing intervention when the doctor and the patient have made a medical decision." (Participant 5)





• ICU environment: Suitable for EOL "One of the ICU strengths is that nurses can notice DNR cases needs immediately as the <u>nurse-to-patient ratio</u> usually is 1:1 or 1:2." (Participant 1)





Short length of stay

"Cases in the ICU are active; it is <u>very difficult</u> for them to <u>pass away</u>. Even the case stays longer than usual, they will be <u>transfer</u> back to the general ward at last." (Participant 6)





• Less attention for EOL patient:

"We will <u>easily neglect</u> them as they will not have many changes within a short period of time...we will not interfere the case. We believed that too much interference will <u>speed up the process</u> of dying.' (Participant 4)





Final Thoughts

