

## Leadership...

not for the few, not even for the many, but for all

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## **Today**

- Leadership for all
- Lessons from...
  - The European Junior Leadership Academy, NJLA
  - The ReMEDI Project
  - My recent practice
- Being an inclusive leader







What are our most pressing challenges?



# Are current approaches to leadership up to the challenges we face?



## Inclusion

Not a minority matter

We are diversity!!



# Beyond Inclusion



# Ubuntu I am because we are...

#### The Moral Case

- The working wounded
- Humanity
- Belonging vs fitting in



# Ubuntu Sawubona-*I see you*

#### Transformative inclusion

- Beyond tolerance
- Beyond difference as a problem to be solved through conformity
- Exceptionalities and difference as the basis for excellence
- Inclusion as opportunity
- Welcome and belongingness



#### For Patients and the Public

#### The Business Case is the Moral Case

- High Quality Care
- Performance, productivity
- Retention, engagement

- The Business Case for Diversity and Inclusion: Systematic Review (BIS 2013, McKinnsey 2015, 2017, 2019)
- Is the pain worth the gain? (Philips, Liljenquist and Neale 2009)



# Different Approach needed?



### Leadership: for all

- Leadership for the benefit of all
  - Leadership as service to all
  - Servant, ethical and compassionate leadership
- Leadership by all
  - Equality of opportunity
  - Progress and success for people with a range of characteristics
  - Pervasive, collective, distributed leadership



## Leadership for all

- Leaders in organisations vs leaders of organisations
- The imperative for every worker to be leaderly
- Teams and organisations that draw on new era leadership approaches
- May/must disrupt organisational structures to deliver this



# The Potential of Transformative Inclusion

- Rejection of the tyranny of conformity
- Wellbeing, satisfaction
- More (different) minds on wicked problems
- Transformative work, educational and life experiences
- A previously un-imagined level of performance and excellence
- Everyone, and organisations thrive

Embrace being a Unicorn!
You can be you, your authentic self



## Lessons from my practice

EJLA
The ReMEDI Project
RMP Journey

## EUROPEAN JUNIOR LEADERSHIP ACADEMY FOR STUDENT NURSES

4 Participating countries: 🚟 💴 듵 🔲

VIEW PROJECT MAP

**DOWNLOAD AS PDF** 



Project Reference: 2016-1-UK01-KA203-024550

**EC Grant: 270,503 EUR** 

Programme: **Erasmus+** 

Sub-programme: Cooperation for innovation and the exchange of good

practices

Action: Strategic Partnerships for higher education

#### Summary

RELATE is a three year project that aims to develop, implement and evaluate a pilot European Junior Leadership Academy (EJLA) for Student Nurses and a related Massive Online Open Course (MOOC). The project objectives align with the philosophy of the European Commission and Erasmus Plus. The objectives are1. to generate a contemporary, shared conception of nurse leadership that integrates a range of cultural and professional values 2. to develop leadership knowledge, skills and attitudes of student nurses and newly qualified nurses 3. to establish active communities of practice for students and newly qualified nurses through

#### Coordinator

#### HE UNIVERSITY OF NOTTINGHAM

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**Organisation type:** Higher education institution (tertiary level)

#### Partners

- ESCOLA SUPERIOR DE ENFERMAGEM DE LISBOA (ESEL)
- **UNIVERZA V MARIBORU**
- THE PROVOST,
  FELLOWS, FOUNDATION
  SCHOLARS & THE
  OTHER MEMBERS OF
  BOARD OF THE
  COLLEGE OF THE HOLY
  & UNDIVIDED TRINITY
  OF QUEEN ELIZABETH
  NEAR DUBLIN

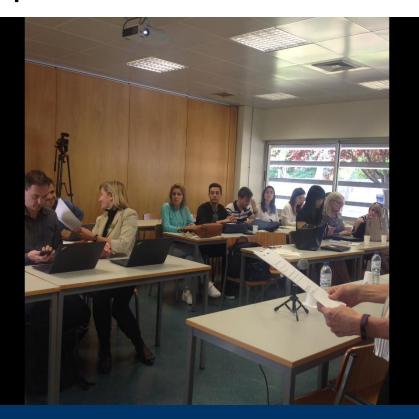


## The reLAte Project



#### Leadership Festival ESEL: Lisboa March 2017













# The reLAte Team











#### **Features of Junior Leadership**



#### Characteristics

- Influence in the absence of positional authority or organisational/professional seniority
- Making the old new and the new novel
- The approach of (even routine) experiences with fascination

#### Warrants

- The conviction of idealism
- The courage of curiosity

#### Instruments

- The as yet, unjaded spirit
- Unbound, (professionally) unsocialised minds
- The restless mind
- Simplification of complexity through *naiveté*
- Historical skepticism



# Lessons from the ReMEDI Project

Reverse Mentoring for Equality, Diversity and Inclusion (ReMEDI)

Reverse mentoring is when a worker in a senior position is mentored by someone in a more junior position than themselves

(Murphy 2012)



## The ReMEDI Project

Staff, students, patients with protected characteristics (plus) mentor leaders with different characteristics



# This is the most important piece of work I have done in my 30 years in the NHS

COO/Deputy CEO-reverse mentee



This has been the most profound personal and professional development opportunity I have had.

Trust/ICB CEO-reverse mentee



#### **ReMEDI Models**



- RACE, gRACE, gRACE+, TRACE
- pRAISE, RAISE, RISE-UoS: inside-outside
- TRADE
- CREED

# Evaluation Framework Establishing the Impact of the ReMEDI Project

Level 6: Intangibles/Culture

Level 5: (S)ROI

Level 4: Business Impact and Performance

Level 3: Application and Implementation

Level 2: Learning

Level 1: Reaction and Satisfaction

#### **Evaluation data collected via**

- Mentor Training day
  - Survey
- RM experience
  - Survey
  - Qualitative interviews

Canadian Institute of Diversity and inclusion (2013)



# Lessons from the ReMEDI Project

- Disrupts traditional power dynamic and hierarchies
- Reverses the deficit model
- Stimulates and facilitates different conversations
- Promoting diversity of thought and cultural humility
- Enhancing organisational cultural competence



#### **Diversifying Leadership Domains**



## De journey now start...

(Christopher "Tambu" Herbert-Trinidadian calypsonian)

# From the ReMEDI Project to The Reverse Mentoring Practice Ltd

#### Company Scope & Impact **Journey** 56 43 organisations 1 organisation 25 organisations organisations **4 NHS trusts** 7 staff SoN/SHS 1 consultant 11 staff **Delivery of ReMEDI** consultancy for **Johnson** encounters Invention of "reverse mentoring" 26 NHS, Social Care & Higher **GROWTH ReMEDI Framework** for the first time Education organisations 2021 2016 2017 2018 - 2020 2022 2023 2010 **Partnership project NHS Testing ReMEDI** Spin out of the company **England** Midlands and East and framework prototype The Reverse Mentoring Regional BAME Staff Network in the **NHS Practice Limited Knowledge Development Pathway** Social Impact / Commercialisation: Public & Knowledge consultancy spin out, benefits: orgs, generation / business Discovery staff, students & intellectual property invention engagement patients protection



What does this mean for you?



#### **Positional Leaders**

Lead inclusively

Capitalise on the diversity in your organisations and teams

Lead with cultural humility



## **Everyone**

Be leaderly
Capitalise on your weirdness
Proceed as if welcome



### Last words...

No learning is wasted Failing-Failure

Do not fear, fear. Instead, let fear be a catalyst for courage



#### Thank you

#### **Discussion**

#### **Contact**

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